## STUDENT SATISFACTION SURVEY (SSS) 2019 -20

A) Please confirm a) Yes		t and only tin	ne you answer	r this survey.		
B) Age:	)					
C) College Name	·					
D) Gender: a)	Female		b) Male	c) T	ransgender	
E) What degree pra a) Bachelor's d) Doctorate F) What subject ara) Arts d) Professional	b) e) rea are you cur	Master's Other		c) MPhil ) c) Science )		

## Instructions to fill the questionnaire

• All questions should be compulsorily attempted.

• Each question has five responses, choose the most appropriate one.

• The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

Following are questions for online student satisfaction	survey regarding teaching learning
process.	
1. How much of the syllabus was covered in the class?	
4 – 85 to 100%	
3 – 70 to 84%	
2 – 55 to 69%	
1-30 to 54%	
0 –Below 30%	
2. How well did the teachers prepare for the classes?	
4 –Thoroughly	
3 – Satisfactorily	
2 – Poorly	
1 – Indifferently	
0 – Won't teach at all	

3. How well were the teachers able to communicate?

4. The teacher's approach to teaching can best be described as

5. Fairness of the internal evaluation process by the teachers.

6. Was your performance in assignments discussed with you?

4 – Always effective

2 – Just satisfactorily

4- Excellent 3 - Very good

4 – Always fair 3 – Usually fair

2 – Sometimes unfair

1 - Usually unfair

4 – Every time

2 - Occasionally/Sometimes

3 - Usually

0-Unfair

2 – Good 1 – Fair 0– Poor

3 – Sometimes effective

1- Generally ineffective

0- Very poor communication

1 - Rarely
0- Never
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
4 – Regularly
3 – Often
2 – Sometimes
1 – Rarely
0- Never
8. The teaching and mentoring process in your institution facilitates you in cognitive, soci
and emotional growth. 4 – Significantly
3 – Very well
2 – Moderately
1 – Marginally
0– Not at all
9. The institution provides multiple opportunities to learn and grow.
4 – Strongly agree
3 – Agree
2 – Neutral
1 – Disagree
0- Strongly disagree
10. Teachers inform you about your expected competencies, course outcomes and
programme outcomes.
4 – Every time
3 – Usually
2- Occasionally/Sometimes
1 – Rarely
0- Never
11. Your mentor does a necessary follow-up with an assigned task to you.
4 – Every time
3 – Usually
2 – Occasionally/Sometimes
1 – Rarely
0 – I don't have a mentor
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12. The teachers illustrate the concepts through examples and applications.

4 – Every time

2 - Occasionally/Sometimes

3 – Usually

1-Rarely 0 - Never 13. The teachers identify your strengths and encourage you with providing right level of challenges. 4 - Fully3 – Reasonably 2 - Partially 1 – Slightly 0- Unable to 14. Teachers are able to identify your weaknesses and help you to overcome them. 4 – Every time 3 – Usually 2 - Occasionally/Sometimes 1 - Rarely 0 - Never 15. Teachers are able to identify your weaknesses and help you to overcome them. 4 – Every time 3 – Usually 2 – Occasionally/Sometimes 1 - Rarely 0 - Never 16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. 4 -To a great extent 3 - Moderate 2 - Some what1 - Very little 0 - Not at all17. Teachers encourage you to participate in extracurricular activities. 4 – Strongly agree 3 - Agree2 - Neutral 1 – Disagree 0 - Strongly disagree 18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. 4 – To a great extent 3 – Moderate

2 – Some what

- 1 Very little
- 0 Not at all
- 19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
  - 4 Above 90%
  - 3 70 89%
  - 2 50 69%
  - 1 30 49%
  - 0 Below 29%
- 20. The overall quality of teaching-learning process in your institute is very good.
  - 4 -Strongly agree
  - 3 Agree
  - 2 Neutral
  - 1 Disagree
  - 0 Strongly disagree
- 21.. Give three observation / suggestions to improve the overall teaching learning experience in your institution.
  - a)
  - b)

c)

## Report of SSS 2019-20

The data collection for students satisfaction survey could not be collected due to the pandemic.



Principal

**Bokaro Steel City College** 

Prinkipal

Bokaro Steel City College Bokaro